## **Depot Operations Manager - Sandycroft**

## £31,000 to £35,000

Trade Effluent Services Ltd provide recycling and waste management services to customers in the North West and throughout Wales. We are creating a new position of Depot Operations Manager to manage our Sandycroft site

Reporting to the Commercial Director your role will cover overall management of the depot including, the site infrastructure, the tanker fleet, Site Services operations and the maintenance workshop.

The Role:-

- Responsible for the safety of the working environment and all colleagues/persons within it.
- Manage the overall operation on a day to day basis.
- Manage all P&L/KPI's, direct costs, productivity and compliance objectives.
- Liaise with customers and ensure that the customers' expectations are achieved at all times.
- Manage the timely scheduling of maintenance for vehicles and equipment.
- Responsible for the recruitment of all personnel, ensuring staff levels are matched with the demands of a customer base that requires support, 7 days a week, 365 days per year.
- Implement and maintain a robust resource planning system to provide cover for out of hours emergencies.
- Plan and manage resources in-line with set budgets, whilst considering priorities of the customer.
- To understand the value of customer service as a key point of differentiation within the waste management sector.
- Plan and maintain appropriate training for all personnel to required standards.
- Contribute to short and long-term organizational planning and strategy as a member of the management team.
- Provide daily/weekly operational reports and status updates and review as required.

The Person:-

- Commercially aware, customer focused and a proven business manager.
- Proven experience of people management and leadership within a professional business environment.
- Experience of operational procedures and standards, process review and implementation
- Self motivated, enthusiastic, with a strong sense of attention to detail.
- Experience of managing KPI's and finances and planning and managing resources.
- Possess the ability to remain focused whilst under pressure.
- IT literate with a working and practical understanding of using information technology and systems.
- An effective time planner with the ability to balance workloads and work to set deadlines.
- Credible and can operate at all levels, creating the right impression and is confident with all areas of responsibility.

The Candidate:-	
Qualifications	Experience
<ul> <li>Degree qualified or equivalent</li> </ul>	<ul> <li>P&amp;L management</li> </ul>
CPC	Transport Logistics
	<ul> <li>Industrial Site Services</li> </ul>
	<ul> <li>Environmental Management</li> </ul>
	Purchasing
Knowledge	Characteristics
Health & Safety	Leader
Quality management	Assertive
Transport legislation	Conscientious
Industrial services	Self-motivated
IT literate	Good communication skills
	Commercially aware.

Trade Effluent Services Ltd	Hugmore House, Hugmore Lane Llanypwll, Wrexham, LL13 9YE Tel: 01978 661866 www.tradeeffluent.com

Pay is commensurate with skills and experience. To make your application please send a CV and covering letter by email to <u>vacancies@tradeeffluent.com</u> or by post to:- Trade Effluent Services Ltd, Hugmore House Hugmore Lane, Llanypwll, Wrexham. LL13 9YE.